



# Office of Community Corrections Integrated Technical Assistance Services



## HOW IT WORKS

When requesting technical assistance, please provide the following information:

- Name of organization
- Name and contact information of the individual making request
- Name and contact information of the agency director
- Detailed description of the request
- Desired outcome of the request
- Expected timeframe for services

Please submit requests to [Liz.Craig@state.co.us](mailto:Liz.Craig@state.co.us) Telephone: 720-633-3811

Division of Criminal Justice  
Office of Community Corrections  
710 Kipling Street, Suite 200  
Lakewood, CO 80215  
[Visit the OCC Website](#)

**SERVICES INCLUDE:**  
Process Implementation Support  
Evaluation Interpretation  
Training and Skill Development  
Consultation and Organizational Support

## STRATEGIC PLANNING SUPPORT for Board & Program Improvement

### TRAINING with IMPLEMENTATION SUPPORT

Through training, staff are introduced to concepts and skills necessary to perform their duties. With established and continuous competency, leadership and organizational supports in place, staff have the necessary resources to engage in ongoing skill development; bridging the gap between research and practice ultimately improving outcomes.

### CONSULTATION

Providing accurate information and facilitating discussions around Colorado Community Corrections Standards, Community Corrections Information and Billing System (CCIB), Program Assessment for Correctional Excellence (P.A.C.E), Policies and Procedures, and Core Security Audits to support program excellence and quality improvement.

Using the P.A.C.E and Core Security Evaluations, the Integrated Technical Assistance Teams can assist in the determination of strategic planning priorities that may inform a direction for future practice improvement.

### OTHER EXAMPLES OF TECHNICAL ASSISTANCE:

**Case Planning:** Developing SMART case plan goals relevant to 1) criminogenic needs and 2) the client.

**Motivational Interviewing:** Tips for developing Empathy and Partnership in Community Corrections staff, as well as cultivating change talk and softening sustain talk.

**Behavioral Interventions and Skill Training with Directed Practice:** Strategies for forming Communities of Practice, and educating staff and management on these EBPs.

**Contingency Management:** Effectively integrating appropriate responses to desirable and undesirable behavior.

**Integrated Technical Assistance Services:** Our goal to enter into a collaborative working alliance with community corrections board members and program staffs who request TA services.

**Liz Craig is the Training & Technical Assistance Specialist with the Division of Criminal Justice, Office of Community Corrections. She also provides support to the PACE and Core Security evaluation processes, and works with community corrections boards and programs to provide technical assistance through consultation, training, coaching, and informal fidelity measurement.**

Requests can be submitted via email or telephone to Liz Craig.



**COLORADO**  
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